



IAdeaCare

Monitor Mission-Critical IT, Analyze Usage, and Prevent Failures.

IAdeaCare is a comprehensive cloud service that offers remote screen capture, logs retrieval, configuration changes, and software updates to assist digital signage network managers. The collected operational data provides insights on deployment health and predictive maintenance methodologies while reducing operating costs and expensive failures. Fortune 500 enterprises and university campuses are utilizing IAdeaCare to bulletproof and optimize their IT management system for managing networks ranging from a few devices to over tens of thousands of devices.

Bulletproof your device infrastructure

Device Provisioning & Administration



- Essential device administration controls
- Full control over IAdeaCare deployment
- Remote device diagnostic and forensics
- Batch administration for device controls

Device Intelligence & Analytics



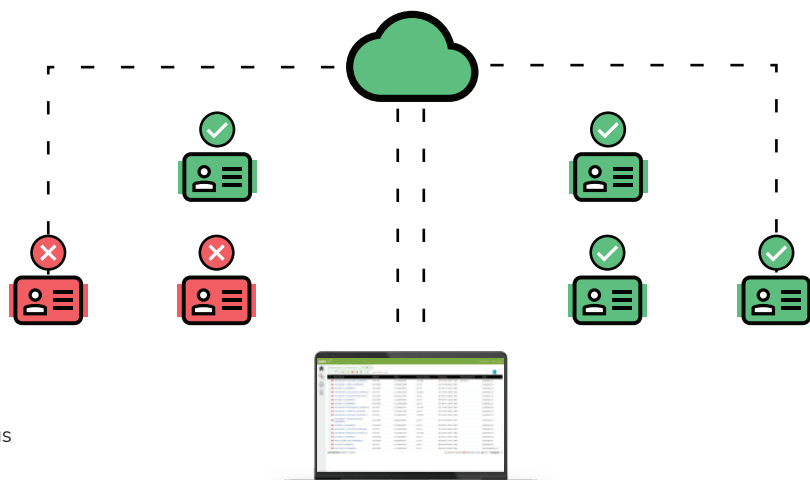
- Device inventory and contract management
- Device health analytics

Device Access Control & Security



- Central regulation of device access control
- Create alert rules to monitor devices's online status

IAdeaCare



Setting	Description	Functions	Standard	Premium
Device Provisioning & Administration				
Essential device administration controls	Configure individual device identity and network setting, generate support tickets, update system firmware locally	Local device configuration: name, application URL, output orientation, timezone and schedule daily reboot		
		Device online status		
		Delayed screenshot	●	●
		Local firmware update		
		Device filter to quickly locate device		
Full control over IAdeaCare deployment	Execute silent rollouts for IAdeaCare to minimize disruption during operation	Device pairing		
		Pre-configuration service		
		Delegating device management to other users		●
Remote device diagnostic and forensics	Audit device performance, connectivity, health issues, playback screenshot, and perform basic troubleshooting such as verified system reboot, setting configurations, to maintain smooth device operation	IAdeaCare update policy		
		Real time screenshot		
		Schedule daily reboot		
		Remote device configuration		●
Batch administration for device controls with filter functions	Operate across devices simultaneously with filter	Device log retrieval		
		Remote firmware update		
		Filter device list by user criteria		●
		Filter device list by device status		
Device Intelligence & Analytics				
Device inventory and contract management	Overview of all in- and out-of-service device operation, network, and warranty status	Devices warranty info		
		License management	●	●
		Device list		
Device health analytics and troubleshooting	Set policies and procedures to generate periodic device status and identify problems. Reduce diagnostic time and optimize uptime	One-click status report and troubleshooting		
		Audit activity log		●
		Device heartbeat		
Device Access Control & Security				
Central regulation of device access control	Enforce admin password and pin app to restrict unauthorized access into device backend and preserve device integrity and confidential data	Setup admin password		●
Create alert rules to monitor devices's online status	Define guidelines to send notifications when anomalies in connectivity	Send alert emails		●

Start your free IAdeaCare trial to centralize device management and proactively perform maintenance for your in-service devices.



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